

Rail Systems Australia (RSA) is committed to continual improvement in the quality delivery of its products and services.


To achieve the best management of quality throughout the business, RSA maintains a quality system and a definitive set of quality reference documents as part of its management system.

The key quality policy aims and objectives are:

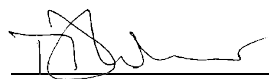
- » Focus on Customer Satisfaction;
- » Comply with Statutory and Regulatory requirements;
- » Encourage continual improvement in all aspects of RSA business;
- » Ensure that the quality management system complies with ISO 9001:2015;
- » Ensure that the quality management system is maintained and managed in an effective, efficient and consistent manner;
- » Prepare, control and maintain documentation required to support the quality structure and ensure that such documentation is available for reference to all employees;
- » Encourage customer, employee and supplier input and feedback to improve the quality structure and quality management system;
- » Review the performance of the quality management system.

Responsibility for quality lies with the management of RSA, with each employee responsible for ensuring that the quality system is applied at all times and that all work is carried out with quality of product and working practice as a primary consideration. Any employee raising quality issues is guaranteed the full support of the company and its management.

This policy will be reviewed periodically, during major organisational changes and following any event or report that impacts on the company's quality management.



Mike Stegena
Director



Tom Warner
Managing Director